



Military Health System Asks for Feedback from Wounded, Ill or Injured Service Members and Their Families

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WASHINGTON -- The Military Health System invites wounded, ill or injured service members and their families to respond to a new pair of questionnaires designed to help MHS leaders better understand the needs and expectations of the warriors in their care.

The questionnaires—one for wounded, ill or injured service members and one for their family members—are available on the Military Health System Web site beginning today and will remain open for completion until October 15. Both questionnaires ask for feedback concerning a service member's experience and satisfaction with the care he or she has received since becoming wounded, ill or injured.

To encourage honest and specific answers that will lead to positive changes in how the MHS handles care for wounded, ill or injured service members, all questionnaire responses are anonymous. Questionnaire results and analysis should be available in November, 2008, at www.health.mil.

These questionnaires are part of Defense Secretary Robert Gates' commitment to supporting wounded, ill and injured service members—ensuring that their care is DoD's top priority. This care is continually improving but MHS leaders recognize that there is still more to be done. By listening to the opinions of wounded, ill or injured service members and their families, the MHS will be in a better position to meet their needs and expectations. The online questionnaires are available now at: <http://www.health.mil/Pages/Page.aspx?ID=18>.

America's Military Health System (MHS) is a unique partnership of medical educators, medical researchers, and healthcare providers and their support personnel worldwide. This DoD enterprise consists of the Office of the Assistant Secretary of Defense for Health Affairs; the medical departments of the Army, Navy, Marine Corps, Air Force, Coast Guard, and Joint Chiefs of Staff; the Combatant Command surgeons; and TRICARE providers (including private sector healthcare providers, hospitals and pharmacies).

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